

Provider Search Instructions on the Healthnet Website

STEP ONE

Click on the link in your enrollment website or go to www.healthnet.com and click on Provider Search in the upper right hand corner.

A new window will pop up at which point you will be asked to select how you would like to search. Assuming you are searching for a doctor by name, click on “Guests – Find a Provider by name”. You can search by city/zip also if you choose.

STEP TWO

Enter the physician’s last name and click “Next:”

STEP THREE

Select California from the “State” drop down menu and then pick the plan. If you are on the HMO/Elect Open Access plan, select “Elect Open Access”. Click “Search”. When you select the plan, it will load the medical groups available on that plan in case you are searching for a particular Medical Group.

STEP FOUR

When you find your doctor, you will see an “Enrollment ID #” in the upper right corner of the doctor’s entry. That 10-digit code is the code that represents the Primary Care Physician and Medical Group. You will need this code when you complete your enrollment. The first 4 digits are the Participating Physician Group (PPG) or medical group number. The last 6 digits are the Primary Care Physician (PCP) number. Please enter the complete 10-digit Enrollment ID number when you complete your enrollment process.

If you are enrolling in the PPO plan, you do not need to select a doctor to complete your enrollment. However, to find physicians who participate in the network of your plan, in Step Three, click on “PPO”.

